



Internet Banking Enhancements *Effective week of August 24, 2009*

Norway Savings Bank is pleased to announce that we now have the ability to provide you with account alerts via email or online messages posted to your Internet Banking home page to notify you about certain account activity.

You have the ability to select which notifications you want to receive based on account criteria you have predetermined. We hope that this enhancement will provide you with another convenient way to manage your finances at Norway Savings Bank.

To learn more about the new messaging capabilities within Internet Banking and to personalize your own account notifications, please read below:

Establishing Your Account Notifications

When you log in to Internet Banking, you will now see a message section at the top. To review any new notifications, click on the **Message** link. If you would like to set up new notifications, click on the **New** link.

The screenshot shows the Norway Savings Bank online banking interface. At the top left is the logo and the slogan "Because your success is our business." Below the logo is a navigation menu with links: Accounts, Express Transfer, Options, e-Statements, Contact Us, Help, and Log Out. The main content area displays the "List of Accounts for George Washington as of June 15, 2009" and "Date Last Login: June 12, 2009 02:09:00 PM".

Two callouts are present:

- A callout pointing to the "New" link in the Messages section: "Set up new account alerts."
- A callout pointing to the "Messages (2)" link: "Retrieve your account notifications here."

The interface includes sections for "Messages", "Express Transfer", "Deposits", and "Loans".

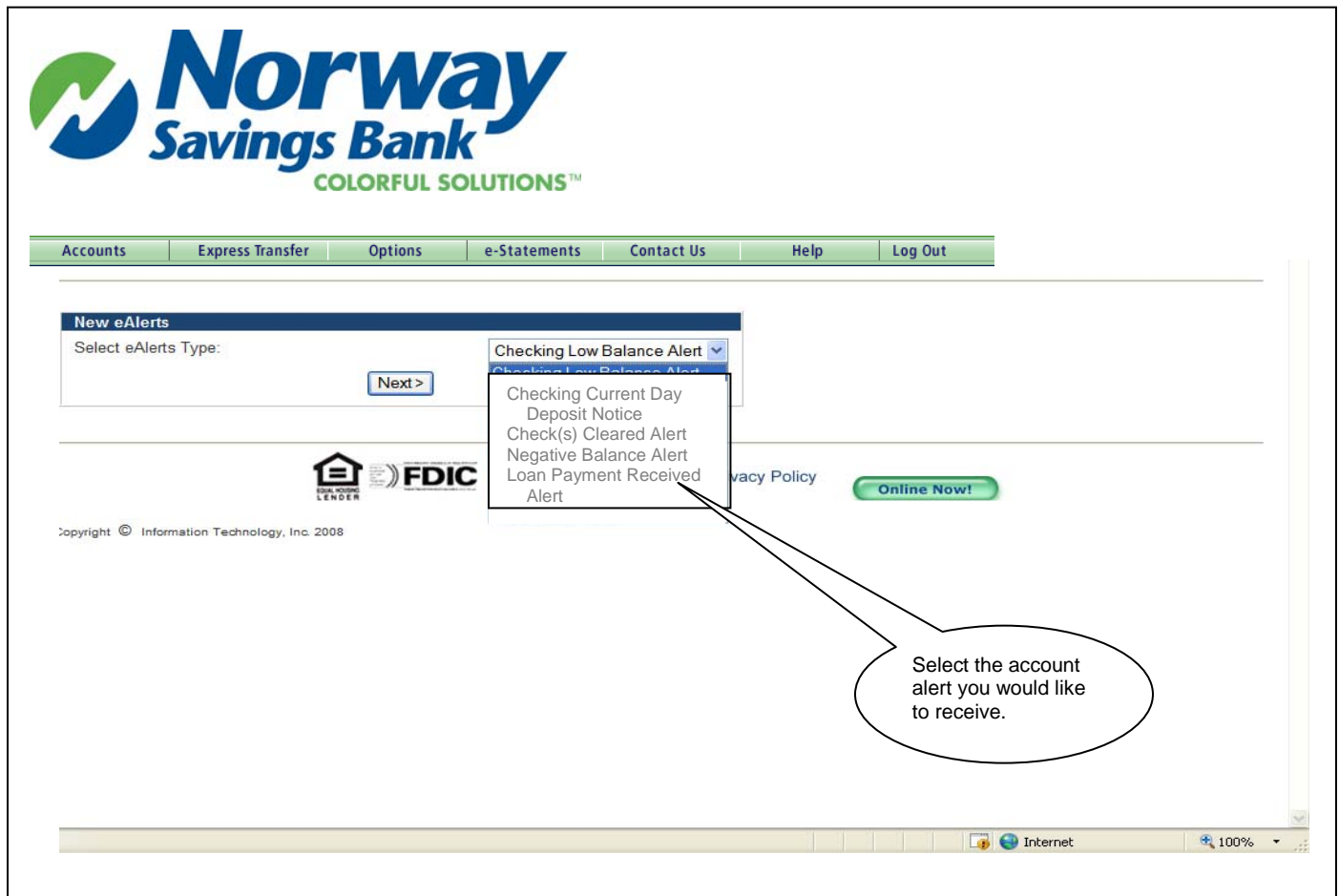
Messages	
eAlerts	New
Messages (2)	

Express Transfer	
Transfer From:	Family Checking **0050 - \$693.53
Transfer To:	PaymentAccount**3456 - \$.00
Transfer Amount:	
Transfer Date:	01/16/2008
Advanced Transfer Options	
Advanced Scheduled Transfers	
<input type="button" value="Next >"/>	

Deposits			
Number	Account	Current Balance	Available Balance
**3456	Checking	.00	.00
**0050	Checking	693.53	693.53
**0075	Health Savings	3,308.44	3,308.44
**0050	REGULAR SAVINGS	68,031.47	
**0505	24 MONTH COD	73,102.88	
Total Deposits:		145,136.32	

Loans			
Number	Account	Nickname	Available Credit

After clicking the **New** link to set up a new account alert, you will be directed to the screen below. Select the type of notification you would like to receive and then click **Next**.



The following account notifications are available for use:

Checking Low Balance Alert – Notifies you when your account balance falls below an amount you have specified.

Checking Current Day Deposit Notice – Alerts you when a deposit has been posted to your account

Check(s) Cleared Alert – Notifies you when a check has cleared

Negative Balance Alert – Notifies you when you have overdrawn your account

Loan Payment Received Alert – Notifies you when a loan payment has posted to your loan account

After selecting the alert, you will be prompted to complete the necessary account information with your notification preferences regarding balances, frequency and notification method. Complete the required fields and click on the **Submit** button.

The screenshot displays the Norway Savings Bank website interface. At the top left is the logo for Norway Savings Bank, featuring a stylized green and blue 'N' and the text "Norway Savings Bank" in blue, with "COLORFUL SOLUTIONS™" in green below it. A horizontal navigation bar contains links for "Accounts", "Express Transfer", "Options", "e-Statements", "Contact Us", "Help", and "Log Out".

The main content area is titled "New eAlerts" and contains a form with the following fields and options:

- * Account Number: Is Equal To (dropdown menu)
- * Current Available Balance: Is Less Than
- * Check Every: Minutes (dropdown menu)
- Description:
- * Send To: (dropdown menu)
- * E-mail Address:

At the bottom of the form are "Submit" and "Cancel" buttons. A note at the bottom left of the form states "* Indicates Required Field".

Below the form, there is a footer section with the FDIC logo (Equal Housing Lender), "Contact Us", "Privacy Policy", and a green "Online Now!" button. The copyright notice "Copyright © Information Technology, Inc. 2008" is located at the bottom left of the page.

The browser's taskbar at the bottom shows "Done", "Internet", and "100%" zoom level.

After you have established your new account notification, you will be redirected to a page that lists all of the alerts you have created. To create another notification, click on the **Accounts** button and then select **Account List** to return to your home page to begin the process again.

Norway Savings Bank
COLORFUL SOLUTIONS™

Accounts | Express Transfer | Options | e-Statements | Contact Us | Help | Log Out

eAlerts for George Washington as of June 15, 2009

Number	Description	Status	
46	Minimum Balance Threshold	Unfulfilled	Delete
163	Checking Low Balance Notice	Unfulfilled	Delete
165	Checking Low Balance Notice	Unfulfilled	Delete
174	Check(s) Cleared	Unfulfilled	Delete
186	Real Time Checking Trans	Distributed	Delete
187	Real Time Checking Trans	Fulfilled	Delete
188	Real Time Checking Trans	Fulfilled	Delete
189	Real Time Checking Trans	Unfulfilled	Delete

[Contact Us](#) | [Privacy Policy](#) | [Online Now!](#)

Copyright © Information Technology, Inc. 2008

Done | Internet | 100%

We hope that this new enhancement provides you with an improved customer experience another convenient solution to monitor your relationship with Norway Savings Bank. If you have any questions about the new messaging capabilities within Internet Banking, including setting up your notifications, please contact our E-Services Department at 1.888.725.2207 from 8:00am – 5:00pm, Monday – Friday.

Effective week of August 24, 2009